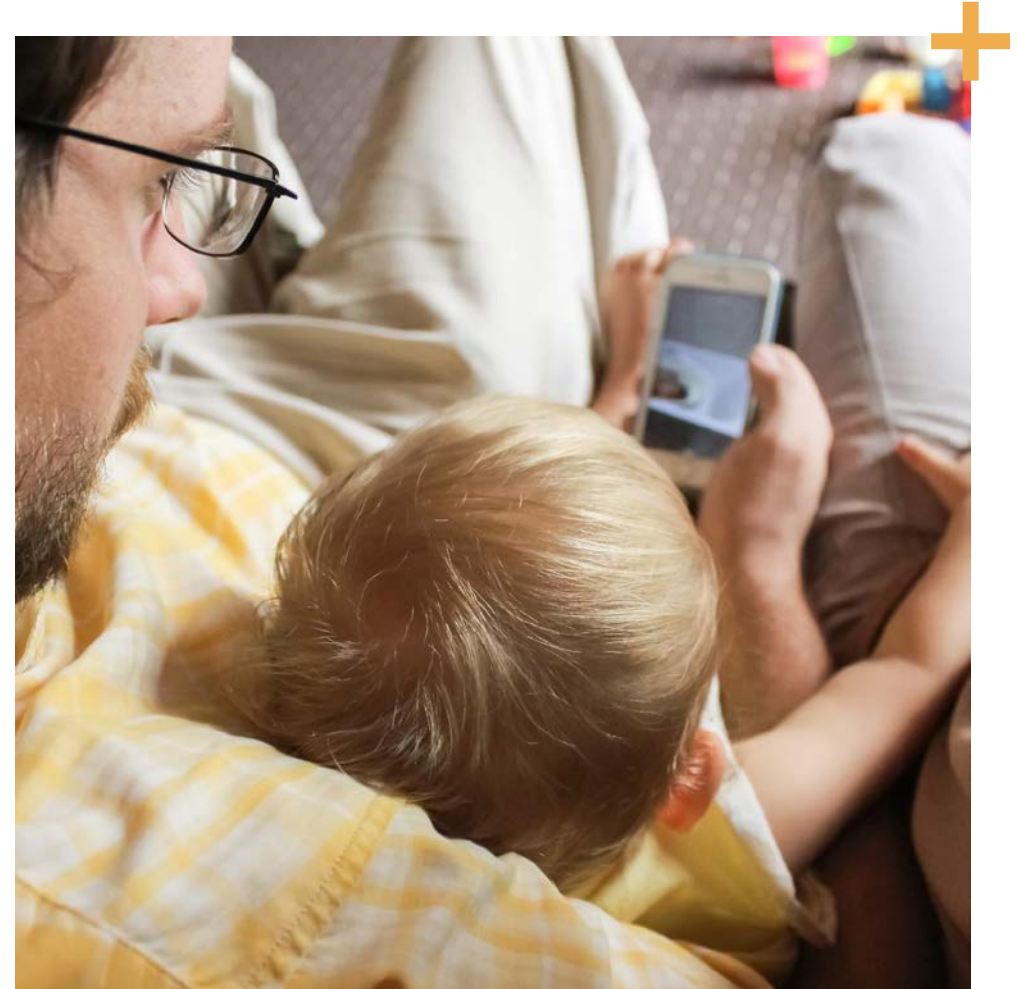**dr+ on demand**

Sound Health and Wellness Trust
Doctor On Demand Registration Experience

April 2018

Getting started....

Simply follow these steps to setup your account and register your employer information, and you will be ready to make your first call.

- Download the Doctor on Demand app from the iTunes or Google Play store, or, visit www.doctorondemand.com from a <u>Google Chrome browser.</u>
  - If you don't have the Google Chrome browser installed you can Download & Install it from:
    https://www.google.com/intl/en-US/chrome/browser/.
- Click "Join Now" and follow the on-screen instructions to register

Our Member Support team is available 24/7 to assist you should you have any questions or concerns. Agents can be reached by phone at 1-800-997-6196 or by email at support@doctorondemand.com.

dr+

Doctor On Demand lets you see a doctor or psychologist from the comfort of your home.

Swipe to Learn <

Sign In   Sign Up

dr+ on demand

Email Address

Date of Birth

Password

☐ I agree to Doctor On Demand's
Terms of Use & Informed Consent

Create Account

Please tell us some basic info to complete your profile:

First Name

Last Name

Phone Number | Mobile ⌄

| Female | Male | Other |

EXPAND ⌄

Continue

Health Insurance

We take health insurance

Search for your insurance provider
to see if you're covered.

🔍 Search

e.g. Highmark, UnitedHealthcare

Skip Insurance

You can see a doctor without insurance.

Does your employer help cover
Doctor On Demand visits?

400 employers partner directly with Doctor
On Demand to provide benefits to their
employees

Yes

No

I'm not sure

Enter your employer below:

Sound Health and Wellness Trust

Submit

∧ ∨ Done

"Omaha"

q w e r t y u i o p

a s d f g h j k l

⇧ z x c v b n m ⌫

123 😊 space Go

Are you an plan participant of Sound Health and Wellness Trust?

Yes

No

Complete the form so we can verify your eligibility

Date of Birth:

Member ID:

First Name:

Submit

Please enter the information below exactly as it appears on your health insurance card so we can verify your coverage.

Note: These fields are case sensitive!

Group ID:

Pre-populated field

Member ID:

Pre-populated field

Submit

Skip for now >

Please confirm your mailing address and phone number

Address 1:

271 Fake Address Drive

Address 2:

City:

Fake 271 City

State:

California ▾

Zip Code:

90210

Phone Number:

Success!

Thank you for becoming a member of Doctor On Demand.

We look forward to serving your health care needs.

OK

Employer Added!

See below for a summary of
Doctor On Demand services.

YOUR COST

Medical Doctor	Free

Continue

Can a user add their employer after registration?
Yes, we've got it covered!

Doctor On Demand has all users in mind!

In this case, a user can:

1. Click **the gear icon*** on the Home Screen

2. Select "**Employer**"

3. Select "**Add Employer**"

4. Enter the **Employer Name**

5. Doctor On Demand will **prompt the user for the required eligibility verification field(s)**

**If you are a web user, you would go to "account", then "update profile". If you are an Android user, you would select "me" instead of account.