Getting started....

Simply follow these steps to set up your account and register your employer information, and you will be ready to make your first call.

- Download the Doctor on Demand app from the iTunes or Google Play store, or, visit www.doctorondemand.com from a Google Chrome browser.
  - If you don't have the Google Chrome browser installed you can Download & Install it from:
- Click “Join Now” and follow the on-screen instructions to register.

Our Member Support team is available 24/7 to assist you should you have any questions or concerns. Agents can be reached by phone at 1-800-997-6196 or by email at support@doctorondemand.com.
Doctor On Demand lets you see a doctor or psychologist from the comfort of your home.

Swipe to Learn <
Create Account

Email Address

Date of Birth

Password

I agree to Doctor On Demand's Terms of Use & Informed Consent

Create Account
Please tell us some basic info to complete your profile:

First Name

Last Name

Phone Number

Mobile

Female  Male  Other

Continue
Health Insurance

We take health insurance

Search for your insurance provider to see if you’re covered.

Search

e.g. Highmark, United-Healthcare

Skip Insurance

You can see a doctor without insurance.
Does your employer help cover Doctor On Demand visits?

400 employers partner directly with Doctor On Demand to provide benefits to their employees.

- Yes
- No
- I'm not sure
Enter your employer below:

Sound Health and Wellness Trust

Submit
Are you an plan participant of Sound Health and Wellness Trust?
Complete the form so we can verify your eligibility

Date of Birth:

Member ID:

First Name:

Submit
Please enter the information below exactly as it appears on your health insurance card so we can verify your coverage.

**Note**: These fields are case sensitive!

**Group ID:**

Pre-populated field

**Member ID:**

Pre-populated field

Submit

Skip for now >
Please confirm your mailing address and phone number

Address 1:
271 Fake Address Drive

Address 2:

City:
Fake 271 City

State:
California

Zip Code:
90210

Phone Number:
Success!

Thank you for becoming a member of Doctor On Demand.

We look forward to serving your health care needs.

OK
Employer Added!

See below for a summary of Doctor On Demand services.

YOUR COST

| Medical Doctor | Free |

Continue
Can a user add their employer after registration? Yes, we’ve got it covered!

Doctor On Demand has all users in mind!

In this case, a user can:
1. Click the gear icon* on the Home Screen
2. Select “Employer”
3. Select “Add Employer”
4. Enter the Employer Name
5. Doctor On Demand will prompt the user for the required eligibility verification field(s)

**If you are a web user, you would go to “account”, then “update profile”. If you are an Android user, you would select “me” instead of “account.”