

KPWA - How to find your Personal Care Physician (PCP)

1. Visit www.kp.org/wa and select “Sign in” above the search box.
2. Enter your **Member ID** and **Password**, then click “Sign on”.

The screenshot shows the Kaiser Permanente Washington website. At the top left is the logo. A search bar is in the top right. Below the search bar are navigation links: Shop Plans, Get Care, Find a Doctor, Member Resources, and Welln. A large banner features a man at a computer with the text: "Coronavirus and COVID-19 symptoms? Start an e-visit now for care and advice online. Or see other options for convenient care by phone, online, and more. Get care now". A sign-in modal is open, showing fields for MEMBER ID and PASSWORD, a "Forgot your password?" link, and "Sign on" and "Register now" buttons. A sidebar on the right lists services like "Make an appointment" and "Call a consulting nurse". At the bottom, there are sections for "Shop our plans", "Doctors and locations", and "New member? Start here".

KAISER PERMANENTE

Search

Shop Plans Get Care Find a Doctor Member Resources Welln

Coronavirus and COVID-19 symptoms? Start an e-visit now for care and advice online. Or see other options for convenient care by phone, online, and more. Get care now

MEMBER ID
Enter member ID

PASSWORD
Enter password

Forgot your password?

Sign on
Register now

Make an appointment
Call a consulting nurse
Make a payment
Request reimbursement
Request medical records
Refill a prescription
Get a cost estimate
Find a location

Featured resources
Community events
Vision and eye care
Pregnancy services
Health and wellness

PRIVATE
NCQA
HEALTH INSURANCE
PLAN RATINGS
2019 - 2020

NCQA Quality Rating
Kaiser Permanente Washington

Shop our plans
As a Kaiser Permanente member, you get more than just a health plan. Shop health plans

Doctors and locations
Find top-notch Kaiser Permanente doctors and convenient locations near home or work. Find doctors and locations

New member? Start here
It's easy to get started with a few simple steps: register online, find a doctor, and transfer prescriptions. Get started

3. After signing in, you will be directed to the Member Dashboard. The Member Dashboard contains several “cards” of information and actionable links relating to your membership.
4. Scroll down and look for the card labeled “Care Team”.

KEVIN HAVENS | Account Preferences | Sign Out

KAISER PERMANENTE

Search Search

Get Care Appointments Message Center Medications Medical Record Coverage & Costs

Find Care Care Chat E-visit (Online Visit) Consulting Nurse Urgent Care

KEVIN HAVENS

Appointments (0) →
You have no upcoming appointments.
🕒 SCHEDULE AN APPOINTMENT
🕒 VIEW APPOINTMENTS, AFTER VISIT SUMMARIES, AND NOTES
🗨️ START CARE CHAT NOW 🗨️

Medications →
You have no medications.
➔ TRANSFER PRESCRIPTIONS
🗨️ CHAT WITH A PHARMACY REPRESENTATIVE 🗨️

Referral Status →
You have no referrals.
➔ SEE ALL REFERRALS
➔ REFERRAL LETTERS
ERROR: missing content value 'home.cards.referralStatus.info.text'

Care Team | **Messages (1)** → | **Care Reminders (3)** →

Scroll ↓

5. Once you have located the Care Team card, you will see your PCP listed at the top of the card.

The screenshot displays a patient portal dashboard with a grid of cards. The 'Care Team' card is highlighted with a red border and a red arrow pointing to the doctor's name, Ronald Marshall, MD. The dashboard includes various utility and information cards such as appointments, prescriptions, referrals, messages, reminders, medical bills, and health profile options.

<p>VIEW APPOINTMENTS, AFTER VISIT SUMMARIES, AND NOTES</p> <p>START CARE CHAT NOW</p>	<p>TRANSFER PRESCRIPTIONS</p> <p>CHAT WITH A PHARMACY REPRESENTATIVE</p>	<p>SEE ALL REFERRALS</p> <p>REFERRAL LETTERS</p> <p>### ERROR: missing content value 'home.cards.referralStatus.info.text' ###</p>
<p>Care Team</p> <p>RONALD MARSHALL, MD</p> <p>Burien Medical Center 140 SW 146th St Burien WA 98166 206-901-2300</p> <p>SWITCH PROVIDERS</p> <p>CONTACT CARE TEAM</p> <p>START CARE CHAT NOW</p>	<p>Messages (1)</p> <p>teting smartphrase</p> <p>From : Gregory D Vaughan, MD Received : July 17, 2019 3:57 PM</p> <p>SEE ALL MESSAGES</p>	<p>Care Reminders (3)</p> <p>Vaccine: Dtap-tdap-td Due: February 2, 1945 Status: (overdue)</p> <p>Vaccine: Pneumococcal Due: February 2, 1991 Status: (overdue)</p> <p>SEE ALL CARE REMINDERS</p>
<p>Medical Bills</p> <p>Balance Due \$0.00</p> <p>PAY BILL</p> <p>EXPLANATION OF BENEFITS</p> <p>A summary of services you've received and related charges.</p> <p>BENEFITS USAGE STATUS</p> <p>A record of your benefits and payments so far this year.</p>	<p>My Plan</p> <p>DIGITAL ID CARD</p> <p>Electronic version of your member ID card.</p> <p>COVERAGE DOCUMENTS</p> <p>Information about what services are covered by your plan.</p>	<p>Health Profile</p> <p>COMPLETE YOUR HEALTH PROFILE</p> <p>Take control of your health with an updated Health Profile. Use it as a guide to discuss any health concerns with your doctor</p> <p>YOUR HEALTH ACTION PLAN</p> <p>Learn about personal health risks, how to address those risks, and how to keep up your good health.</p>